

2025-26 PWSS Census Action Plan

Target area	Goals	Action steps	Due date	Agency position responsible for actions
Improve internal communication	Make information flows clear, timely, and accessible across PWSS	Refresh and maintain PWSS Intranet content for clarity and usability	March 2026	Directors
		Adopt templates and consistent channels for internal messaging	March 2026	Communications and Media
Strengthen collaboration	Reduce silos and enable effective cross-branch work	Run quarterly cross-branch workshops to foster knowledge sharing and build stronger connections with key stakeholders.	Ongoing	All teams
		Clarify role responsibilities and encourage information sharing across branches	February 2026	Directors
Enhance employee capability	Equip staff with tools and development opportunities to perform well	Implement a structured PWSS specific induction framework and prioritise L&D for key role capabilities	June 2026	PWSS Academy / Corporate
		Document functional SOPs, guidelines and identify streamlined opportunities for routine tasks and explore efficiency enabling tools and technologies	Ongoing	All teams
SES Development	Promote continuous professional development and leadership growth	SES to undertake 360-degree feedback process through an external provider allowing feedback from staff to be included in ongoing professional development	June 2026	SES officers