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2026-28 PWSS Census Action Plan

Target area	Goals	Action steps	Due date	Agency position responsible for actions
Promote employee wellbeing	Foster a healthy, inclusive, and flexible workplace.	Promote employee wellbeing through increasing awareness of support services, wellbeing initiatives, WHS resources and flexible work arrangements.	Ongoing	Enabling Services
Enable innovation	Foster innovation, capability and continuous improvement to enhance service delivery and ways of working.	Continue to create an environment where staff feel supported to explore new ways of working.	Ongoing	All staff
		Continuously challenge processes and seek how we can better use automation and innovative technologies.	Ongoing	All staff
Support efficient and effective decision-making	Fostering staff autonomy and confidence in making or supporting effective decision-making.	Educate staff on how to provide decision makers with the information required to make timely and effective decisions.	March 2027	Enabling Services and Managers
		Equip staff with the tools, support and information to exercise autonomy effectively, empower employees and enable informed decision-making.	November 2027	Enabling Services and Manager
Communicate change	Ensure employees are informed, engaged and supported as appropriate through periods of change.	Develop and implement an organisational change management communication strategy that ensures a consistent approach to communication and consultation across all change initiatives.	April 2027	Enabling Services, Strategic Unit and Communication and Media teams

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